Northampton TeenHousing Phase 1
Frequently Asked Questions

Can I move in right away? Wait time can vary greatly. It's important to apply early and maintain contact if you end up on the waiting list.

Can I smoke or have a pet? There is a strict no smoking and no pets policy.

Can my boy/girlfriend/partner or child live with me? Generally No. Each lease is for a single person. In two-bedroom apartments, the lease covers a single bedroom and shared use of common rooms. There may be some exceptions so check with a DIAL/SELF Case Manager about your situation.

What about guests? Tenants are allowed to have up to 3 awake guests in the apartment at a time. Overnight guests must be approved by the building management after passing a SORI check. A tenant may only have 21 overnights a year. Tenants are responsible for the actions of their guests.

Do I have to share anything with other tenants? Yes. In two bedroom units tenants have their own bedroom, but share a common bathroom, shower, kitchen, fridge and stove. Apartments have basic furnishings included.

How Much is Rent? Rent per bedroom in $50-$529 based on income and other factors. Rent includes heat and hot water as well as wifi internet.

DIAL/SELF Core Values

COLLABORATION – We work collaboratively with youth, with each other, and with our community to make the most of our combined resources.

RESPECT – We demonstrate respect through active listening, responsiveness, and inclusion of diverse perspectives.

INNOVATION – We develop and implement creative programs in response to community needs.

ACCOUNTABILITY – We hold ourselves accountable to high ethical, administrative, programmatic, and fiscal standards.

Funding Partners for DIAL/SELF NTH include:

- Northampton Community Preservation Act
- Community Development Block Grants
- Friends of Hampshire County Homeless Individuals
- United Way of Hampshire County
- The generosity of private foundations, charitable corporations, and individual/group community donors

DIAL/SELF is a 501(c)(3) tax-exempt organization. Donations to DIAL/SELF are tax-deductible within limits of applicable laws.
DIAL/SELF TeenHousing History

Since 1977, DIAL/SELF has been a community-based non-profit agency dedicated to promoting the health and positive development of area youth and enhancing the quality of life in the communities where they live.

In 2006, DIAL/SELF completed its first building rehab for the purpose of creating affordable housing for homeless youth. The venture into housing development was in response to a very clear community need.

As of 2017, DIAL/SELF has worked to create 32 bed-units of permanent, supportive affordable housing for 18-24 year old young adults who are homeless or at risk of becoming homeless.

Northampton TeenHousing Apartments

In 2017, through a partnership with Friends of Hampshire County Homeless Individuals, DIAL/SELF opened the doors to a renovated building at 11 Hatfield, Street. A plan is in place to build a new building on a connected property with additional 4 apartments and program space as well.

The current phase 1 building now provides:

- 2 two-bedroom apartments for ages 18-24
- Subsidized rent options
- Supportive services
- Opportunities for community service

Phase 2 building will include

- 4 single room enhanced efficiency apartments

Northampton TeenHousing Apartment Eligibility

Tenant eligibility includes, but is not limited to:

- Ages 18-24
- Currently experiencing homelessness or at risk of becoming homeless
- Have an income less than or equal to 50% of the median income for Northampton
- Demonstrate sufficient resources to pay the minimum $50 rent per month and standard living expenses
- Be willing to commit to a 3 month lease
- Satisfy a criminal offender records information check and a sex offender registry inquiry
- Be willing to abide by the requirements of the Northampton TeenHousing Occupancy Agreement.

For more information about TeenHousing and other housing requirements, visit the DIAL/SELF website at www.dialself.org and click on the TeenHousing link.

A sample copy of the NTH Occupancy Agreement (Lease) is available online.

Northampton TeenHousing Apartment Application Process

Youth between the ages 18-24 should contact DIAL/SELF staff to start the application process which involves filling out a pre-application and starting case management. DIAL/SELF staff will provide support with the NTH application and any subsidy requirements as needed and able.

Subsidy options and requirements will vary based on individual applicants circumstances.

Staff can be reached at 413-774-7054, menu option 4, or by visiting a drop-in center in Greenfield or Orange.

Other DIAL/SELF Housing Options

DIAL/SELF offers other support options with housing for young adults 18-24 (certain program age out at 21) outside of the TeenHousing program such as:

- Step Transitional Living Program
- Kinship homes
- Emergency NightOwl warming center
- Limited short-term rental subsidies
- Referrals to non-DIAL/SELF housing options

For more information about which housing options may be available for you, or for a young adult with whom you are working, contact DIAL/SELF.

413-774-7054, Menu Option 4